

FEATURE GUIDE

The Engagement Engine for
Recruitment Agencies.



Pricing



The **Engagement Engine** for Recruitment Agencies.

Firefish is recruitment agency software with all the features, integrations, and support that your recruitment business needs to accelerate profitable, data-driven growth.

Join the dots and harness the power of your data by combining the features of your recruitment CRM, website, and marketing solutions. Empower your recruiters to attract, engage and convert candidates like never before.

Are you ready to recruit the Firefish way?



Recruitment CRM

	Basic	Professional	Enterprise
Communications			
2-Way SMS	✓	✓	✓
Calling (VOIP)	✓	✓	✓
2-Way Email Tracking	✓	✓	✓
Meeting & Task Management	✓	✓	✓
Database Automation			
Record Deletion / Archiving	✓	✓	✓
Data Retention Alerts	✓	✓	✓
Bulk Actions	✓	✓	✓
Duplicate Management	✓	✓	✓
Company Site Management	✓	✓	✓
Engagement Tracking & Indicators	✓	✓	✓
Hot / New Candidate Alerts	✓	✓	✓
Spec CVs	✓	✓	✓
Search & Match			
LinkedIn Chrome Extension	✓	✓	✓
Advanced Search	✓	✓	✓
Saved Searches	✓	✓	✓
Radius Search	✓	✓	✓
Potential Matches	✗	✓	✓
Talent Pools	✗	✓	✓



Applicant Tracking System

	Basic	Professional	Enterprise
Permanent Workflow			
CV Formatter	✓	✓	✓
Interview Management	✓	✓	✓
Offer Management	✓	✓	✓
Potential Matches	✓	✓	✓
Forecast Management	✗	✓	✓
Contract Workflow			
Bulk Placements	✓	✓	✓
Payment Calculator (Company Type)	✓	✓	✓
Extensions & Terminations	✓	✓	✓
Contract Generator (eSign)	✗	✓	✓
Temporary Workflow			
Postcode Radius Matching	✓	✓	✓
Multiple Rates & Positions	✓	✓	✓
Bulk Workflow Progression	✓	✓	✓
Contract Roll-On	✓	✓	✓
Compliance Rules	✗	✓	✓
Executive Search			
Flexible Workflow Stages	✓	✓	✓
Long-Lists	✓	✓	✓
Retainers & Split Fees	✓	✓	✓
Hiring Manager Portal	✗	✗	✓



Recruitment Marketing

	Basic	Professional	Enterprise
Multiposting			
Multiposter (Integrated Job Boards)	✓	✓	✓
AI-Powered Advert Generation	✓	✓	✓
Job Board Credit Management	✓	✓	✓
Direct Apply	✓	✓	✓
Websites*			
Content Management System (CMS)	✗	✓	✓
Templates	✗	✓	✓
Plugins**	✗	✓	✓
Job Alerts	✗	✓	✓
<small>*Websites require a professional or enterprise plan & are charged at £150 pm. **There is a £50 charge per month, per plug in.</small>			
Candidate Portal*			
Online Registration	✗	✓	✓
Compliance Onboarding	✗	✓	✓
Candidate Profile Management	✗	✓	✓
Diversity & Equality	✗	✓	✓
Marketing Preferences	✗	✓	✓
<small>*Candidate Portal requires a professional or enterprise plan & is charged at £150 pm.</small>			
Hiring Manager Portal*			
Talent Pools	✗	✗	✓
Hiring Manager ATS	✗	✗	✓
Job Requests	✗	✗	✓
Database Searching	✗	✗	✓
Integrated Careers Page	✗	✗	✓
<small>*Hiring Manager Portal requires a professional or enterprise plan & is charged from £150 pm.</small>			



Compliance

	Basic	Professional	Enterprise
Database Security			
2-Factor Authentication (2FA)	✓	✓	✓
User Profiles	✗	✓	✓
Time / IP Login Restrictions	✗	✓	✓
Candidate Compliance			
GDPR Workflow	✓	✓	✓
Contract Generator (eSign)	✗	✓	✓
Candidate Compliance Workflows	✗	✓	✓
Reference Management	✗	✓	✓
Custom Compliance Controls	✗	✓	✓
Company Compliance			
Custom Terms Banding	✗	✓	✓
Company Compliance Workflows	✗	✓	✓
Company Credit Checks	✗	✓	✓



Analytics

Reports Dashboards			
Sales Reports	✓	✓	✓
Candidate Insights	✓	✓	✓
Recruiter Activity	✓	✓	✓
Compliance Reports	✗	✓	✓
Marketing Reports	✗	✓	✓



Data Migration

Our in-house team of data scientists will manage your data migration. No database is too big for us and we do the heavy lifting to keep the process pain free for you!

Data packages

Full migration

- ✓ Candidates
- ✓ Contacts
- ✓ Companies & Jobs
- ✓ All documents

Light migration

- ✓ Candidates
- ✓ Contacts
- ✓ Companies
- ✓ CVs

Excel or CV uploads

- ✓ CV bulk upload
- ✓ Free import sheet



Onboarding & Support

As a Firefish customer, you benefit from award-winning support from our in-house Customer team.

Free with every licence

- ✓ In-house support (live chat, email, phone)
- ✓ Access to online Knowledge Bank
- ✓ Access to feature-voting community

Optional onboarding

- ✓ Quick-start coaching program
- ✓ Custom playbooks
- ✓ Online coaching
- ✓ Onsite coaching days

Want to see our **award-winning software** in action?

